

# ***Press Release***

Pj and Friends (PAF)  
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407-434-1705 – ON AIR  
pj@pjandfriends.com  
July 13<sup>th</sup>, 2012  
Media Contact: Pj Pantaleo  
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## ***FOR IMMEDIATE RELEASE – Consumer Warning***

This is a consumer warning:

Westmont Hospitality Group aka  
WHG SU DELEGATES LLC  
Suburban Extended Stay  
9435 Delegates Drive Orlando, FL 32837  
(407) 251-1110  
GM: ROB Last name unknown  
AGM: Dior, Last name unknown

Westmont Hospitality Group  
USA Office  
Houston Office  
5847 San Felipe  
Suite 4650  
Houston TX 77057  
USA  
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Notice is being sent to national and local media NBC Dateline, ABC 20/20 WKMG, WFTV, WKMG, WOFL, WESH, the Orlando Sentinel, and the Associated Press. That this is a situation to be concerned about taking advantage of elderly and the sick.

My name is John (Pj) Pantaleo host of Pj and Friends [www.pjandfriends.com](http://www.pjandfriends.com) In April of 2012 I was hired at the Suburban Extended Stay at 9435 delegates drive, Orlando FL. After being hired I learned this property was bank owned and was sold at auction on or about May 15<sup>th</sup> 2012. It was learned that Westmont Hospitality Group had one the property at auction. On or about May 23 2012 Westmont Hospitality Group formed the WHG SU DELEGATES LLC with the Florida Department of corporation.

On or about June 17<sup>th</sup> 2012 Westmont Hospitality Group installed their staff. General Rob (never introduced himself or gave his last name) His Assistant General Manager is Dior (never gave his last name)

The week of their take over I came down with the flu; I had a 103 fever and was very sick.

The second day of their take over June 19, 2012 I came in anyway and even though I was clearly hacking, coughing and throwing up in the trash can behind the front desk, they could care less before leaving Rob had put up a new schedule showing that I would have 2 people in my position on that Thursday. (This led me to believe I would be training my replacement.

On Weds June 20<sup>th</sup>, 2012 I simply could not get out of bed so I called in and advised I would not be in.

On Thurs June 21<sup>st</sup>, 2012 I was still sick with a fever between 102 – 104. During the AGM asked me "What's going on Pj?" I advised I was still sick and could not come in, as he hung up the phone I heard him say "That fat ass fucker called in sick again".


On Friday June 22<sup>nd</sup>, 2012 I went in even though I was still very sick, I went in found a Lady behind the counter, I signed in and began my shift Rob comes up behind me took me to the back office and fired me.

This notice is being written on July 13<sup>th</sup> 2012 and as of this date I have not received my pay for the 2 days I worked plus the 30 mins I was there the Friday they fired me.

This is a consumer warning today Westmont Hospitality Group has not paid any of my wages, and calls and emails to the hotel have gone unreturned. This may be a case of **THEFT OF TIME**, in many companies they will charge an employee with theft of time if they get paid for time they did not work, well I worked and as of July 13, 2012 have not received compensation.

Please review comments found on [www.glassdoor.com](http://www.glassdoor.com)

<http://www.glassdoor.com/Reviews/Westmont-Hospitality-Group-Reviews-E33305.htm>


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## Westmont Hospitality Group Reviews

Web: www.whg.com Mississauga, Canada Post a Review

Reviews are posted anonymously by employees.

**Employees are "Dissatisfied"** 4 ratings

**2.2** ★ ★ ★ ★ ★

25% of employees recommend this company to a friend

Westmont Hospitality Group has 83 connections on Glassdoor

[See Who You Know](#)

**Company Rating Distribution**

Very Satisfied	0
Satisfied	1
Neutral - OK	0
Dissatisfied	2
Very Dissatisfied	1

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**Additional Employee Ratings**

- ★ ★ ★ ★ ★ Career Opportunities
- ★ ★ ★ ★ ★ Compensation & Benefits
- ★ ★ ★ ★ ★ Work/Life Balance
- ★ ★ ★ ★ ★ Senior Leadership

### Westmont Hospitality Group Overview

**Website** www.whg.com

**HQ** Mississauga, Canada

**Industry** Mid-Priced Hotels & Motels

**Size** 3,000+ Employees

**Competitors** [Accor](#), [InterContinental Hotels](#), [Wyndham Worldwide](#)

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Enterprise Rent-A-Car – Titusville, FL  
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Boys Town National Research Hospital – Oviedo, FL  
From Boys Town National Research Hospital – 14 days ago

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4 Westmont Hospitality Group Reviews Sort:

**"Overall satisfied employee"**  
★ ★ ★ ★ ★ **Former General Manager** – Jan 16, 2010

**Pros** – staff rate travel perks, tuition reimbursement, independence, variety of work

**Cons** – limited career progression opportunities, internal communications

**Advice to Senior Management** – improve communications

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**"Westmont Hospitality leaves a lot to be desired."**  
★ ★ ★ ★ ★ **Current Anonymous Employee in Melbourne, FL** – Nov 15, 2010

**Pros** – You can practically get away with anything because management does not seem to pay attention or care about what is going on in the hotel.

**Cons** – Very strict operating budget that doesn't allow the hotel to function properly. Management does a very poor job of training, recognizing, and running their departments.

**Advice to Senior Management** – Train and develop your staff better.

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### “Benefits are enough to overcome the negatives associated with working there.”

★★★★★ Former Manager – Nov 01, 2009

**Pros** – Flexible senior management. Decent benefits. Can utilize great hotel deals. Business casual dress code. Can access issues.

**Cons** – Zero communication between upper management. Unrealistic expectations coming from senior management. Work / life balance, speed of completion on projects. Zero training on new projects that you are given. Heavy workload. No training on new projects that you are given. Secretive in nature. Hit some major snags lately. Large portions of their business might be lost in the coming months. Certainly will not be growing their portfolio any time soon.

**Advice to Senior Management** – Need to be more open with junior level staff. More realistic workload expectations for pay offered. Better communication amongst senior level managers.

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### “the only thing that matters is the budget and the almighty dollar...employees....who cares, there are more out there”

★★★★★ Current General Manager – Nov 29, 2011

**Pros** – Decent travel perks, decent benefit package. There is a certain amount of leeway for scheduling due to the fact that regional are way to overloaded with work to really oversee the hotel

**Cons** – The company has gone through some senior executive changes that have left the company in chaos. Hotel Managers are handcuffed by unrealistic budget/profit expectations. There is zero recognition for a 'job well done'. However, if the job is not done, then heads will roll. Internal senior management politics that filter down to lower management and staff. Regionals offer no assistance or training to General Managers. There are extreme time delays from head office for requests. No capital input, way too many reports to complete, too many bosses to answer to. the hotels will soon be in decline and disrepair due to lack of capital dollars available.

**Advice to Senior Management** – Stop the chaos at head office, spend some significant dollars upgrading the hotels, appreciate your staff, ease up just a little on the budget, get more and more capable regionals. Too bad....this used to be a great company to work for.

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